

NASFAA National Conference - San Antonio, TX Interest Sessions/FABS Seminars by Topic (as of June 5, 2009)

Interest Session/FABS Seminar Title	Session Topic
A Veteran Friendly Campus: West Virginia University's Journey	Customer Service
Being Pro-Active in a Reactive World	Customer Service
College Board - PROFILE Goes Global - the Need Analysis Methodology	Customer Service
Customer Service Interaction: The Financial Aid Office and the Federal Student Information Center	Customer Service
Enrollment Services' One-Stop Shop: The Customer Service Aspect of Financial Aid, Admissions, Registration and Fiscal Services.	Customer Service
Sallie Mae, Inc. - Sallie Mae® Straight Talk Industry Update and Trends in Higher Education Financing	Customer Service
The Student Loan Ombudsman Caucus: Facilitating Creative Solutions for Student Loan Problems and Issues	Customer Service
Web Services for Parents	Customer Service
Application (FAFSA) Processing Update	Department of Education
Application (FAFSA) Processing Update	Department of Education
Application (FAFSA) Processing Update	Department of Education
Direct Loan Servicing - Working with Schools	Department of Education
Direct Loan Servicing - Working with Schools	Department of Education
Direct Loan Servicing - Working with Schools	Department of Education
Experimental Sites - A New Beginning	Department of Education
Experimental Sites - A New Beginning	Department of Education

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Session Topic

Federal Methodology Changes	Department of Education
Federal Methodology Changes	Department of Education
Moving from FFEL to Direct Loan	Department of Education
Moving from FFEL to Direct Loan	Department of Education
Moving from FFEL to Direct Loan	Department of Education
National Student Loan Data System (NSLDS)	Department of Education
National Student Loan Data System (NSLDS)	Department of Education
New Consumer Disclosure Responsibilities of Institutions	Department of Education
New Consumer Disclosure Responsibilities of Institutions	Department of Education
Public Service Loan Forgiveness and Income-Based Repayment	Department of Education
Public Service Loan Forgiveness and Income-Based Repayment	Department of Education
Simplifying the Financial Aid Application Process	Department of Education
Simplifying the Financial Aid Application Process	Department of Education
Simplifying the Financial Aid Application Process	Department of Education
TEACH Grant Program	Department of Education
TEACH Grant Program	Department of Education
The New Perkins Loan Program	Department of Education

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Session Topic

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The New Perkins Loan Program	Department of Education
The New Perkins Loan Program	Department of Education
Title IV Grant Programs Update	Department of Education
Title IV Grant Programs Update	Department of Education
Title IV Grant Programs Update	Department of Education
Title IV Student Loans Update: FFEL, Direct Loans, and Perkins	Department of Education
Title IV Student Loans Update: FFEL, Direct Loans, and Perkins	Department of Education
Focus on the Future - Changing Demographics and the Impact on Financial Aid and Admissions	Enrollment Management
The Impact of Enrollment Management on NCAA Financial Aid Regulations at Division III Schools	Enrollment Management
Tuition Benefit Programs - Another Form of Financial Aid?	Enrollment Management
Best Practices in Teaching Financial Literacy	Financial Literacy
Identifying the Right Ingredients for a Promising Financial Literacy Program	Financial Literacy
Recognizing Money Personality in Your Students	Financial Literacy
TG - Building a Successful Financial Literacy Program	Financial Literacy
Marketing Our Student Services to Enhance Enrollment and Retention	Generational
Developing a Cost of Attendance Budget for Graduate/Professional Students	Graduate/Professional Issues
Graduate Leverage - Graduate Professional Debt Management - A New Paradigm	Graduate/Professional Issues
Graduate/Professional Discipline Specific Roundtable Discussion	Graduate/Professional Issues
Helping Students Transition from Undergraduate to Graduate Programs	Graduate/Professional Issues

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Session Topic

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Results of the Survey of Graduate Aid Policies, Practices & Procedures (SOGAPPP)	Graduate/Professional Issues
The Future of Loan Repayment (including IBR)	Graduate/Professional Issues
Update: Scholarship for Disadvantaged Students (SDS) and HHS Campus Based Loan Programs	Graduate/Professional Issues
A Template for Conducting an RFI Process	Loans
Common Manual: The School Voice in Common Policy	Loans
DL Schools--Birds of a Feather	Loans
Every Default Tells a Story: Look at Yesterday's Defaults to Help Students Today	Loans
Graduate Leverage - Solving Supplemental Borrowing Issues for Undergraduate Students	Loans
Great Lakes Higher Education Corporation and Affiliates - Cohort Countdown: Getting Ready for 3-Year Default Rates	Loans
Great Lakes Higher Education Corporation and Affiliates - Cohort Countdown: Getting Ready for 3-Year Default Rates	Loans
Loan Forgiveness and Discharge	Loans
New Private Student Loan Laws: Workable Solutions	Loans
Transitioning to DL? Newbies Unite!	Loans
Are You an Institutional Change Agent on Your Campus?	Management
Creating Meaningful and Memorable Staff Retreats	Management
Four Generations at Work in the Financial Aid Office	Management
Managing Through Outsourcing	Management
The Fab 4 - Involve, Empower, Improve, & Innovate, "All Together Now!"	Management
The Office Effectiveness Checklist	Management
The Politics of Leading a Financial Aid Office - Tailoring Your Approach	Management
Using NASFAA Tools to Ensure Title IV Compliance	Management
TG - Engaging Faculty and Staff for Student Success	Other Resources
What You Need to Know About Working with the Media	Other Resources
Encouraging Parents and Students to Have "The Money Talk"	Philosophical
Financial Aid Administrators: Satisfied and Committed	Philosophical
Bananas, Garlic, Onions, & A Deck of Cards: Developing Your Professional Judgment Framework	Professional Development
Best Practices in Leadership Development	Professional Development

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Fiscal Survival for State and Regional Associations	Professional Development
Magic or Misery: What Do You Bring to the Job?	Professional Development
NASFAA Board Town Hall Meeting	Professional Development
Pinstripes or Pink Slips	Professional Development
Training and the Development of Staff	Professional Development
What Happens When . . . ? Strategies for Working Successfully with Academic Partners	Professional Development
You Are the New Director of Financial Aid - What's Next?	Professional Development
Advocating for Student Aid Spending in Tough Economic Times	Reauthorization/Legislative
Highlights of Negotiated Rulemaking for General Provisions and Non-Loan Programmatic Issues	Reauthorization/Legislative
Highlights of Negotiated Rulemaking for Loan Issues Affecting Schools	Reauthorization/Legislative
Improving the Effectiveness of the Federal Student Aid System	Reauthorization/Legislative
NASFAA Financial Aid Simplification Survey	Reauthorization/Legislative
New Disclosure Requirements	Reauthorization/Legislative
New FERPA Regulations: Are You in Compliance	Reauthorization/Legislative
Q&A with the Department of Veterans Affairs	Reauthorization/Legislative
Roundtable for Regional & State Governmental Relations Chairs	Reauthorization/Legislative
TEACH Grant: Implementation From a School's Perspective	Reauthorization/Legislative

Interest Session/FABS Seminar Title

Session Topic

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The Post 9/11 Veterans Education Assistance Act: Overview and a School Perspective	Reauthorization/Legislative
Do I Have to Be a Cop? Detecting and Reporting Financial Aid Fraud	Regulatory
Institutional Eligibility Issues Every Aid Administrator Should Know About	Regulatory
Social Services Ties With Institutions	Regulatory
Successfully Managing a Program Review	Regulatory
Title IV Regulatory Exposure Outside of the Financial Aid Office	Regulatory
Understanding and Implementing the New Independent Student Definition	Regulatory
Using Multimedia to Simplify the Financial Aid Process	Regulatory
Net Price Data Reporting Requirements in HEOA: Data Requirement and Price Calculation	Research
Perceptions of Low-Income Students of Color Concerning College Cost and Financial Aid Information Provided by Institutions	Research
Research Highlights from your Colleagues - Everyday Research Can Lead to Better Service and a More Data Driven Direction	Research
Sallie Mae - "How America Saves and Pays for College", a series of national Sallie Mae® studies in partnership with Gallup	Research
Using Data to Inform Current Issues in Student Aid	Research
Using NCES NPSAS Databases to Answer Your Financial Aid Questions - Part I	Research
Using NCES NPSAS Databases to Answer Your Financial Aid Questions - Part II	Research
Using the New IPEDS Data Center - Part I	Research
Using the New IPEDS Data Center - Part II	Research
What's the "Re" in Financial Aid Research?	Research
"You Mean There's Money to Go to College?" Community Outreach Programs that Work!	Student Access & Diversity
Building Bridges: University and School District Partnerships That Last	Student Access & Diversity
Diversity and Affordability: Presenting Institutional Data on the Web	Student Access & Diversity
National Training for Counselors and Mentors: Perspectives from the Front Lines	Student Access & Diversity
Outreach Collaborations with the Financial Aid Office	Student Access & Diversity
Successful Outreach Practices in the Financial Aid Office	Student Access & Diversity

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Reviewing Tax Returns for Verification Purposes	Taxes
College Board - PROFILE Goes Global - The Application Process	Technology
Do Students Know the Net Cost to Attend Your Institution?	Technology
How to Expedite Financial Aid Processes through Technology	Technology
Taking Control of Your E-Future: How to Create a Technology Plan for the Financial Aid Office	Technology
Use Excel to Change Data into Information	Technology
Use of Electronic Means and Social Networking Tools to Communicate to Students	Technology